

New Web Address for Allianz Online Accounts Setup / Registration Procedures

Mobile App:

Download the Allianz MyHealth app and **give it all the permissions it needs**. You can find it under the following web-address:

<https://www.allianzcare.com/en/support/member-resources/my-health-app.html>

For logging into the app, please use the login details that you have created for the online portal.

Please enter the Policy number: **P000XXXXXX** >> this needs to be typed exactly as indicated and can be found on either your insurance card or claim form.

You will be requested to create a 5 digit PIN to use on your mobile device.

Online Portal:

Go to <https://my.allianzcare.com/myhealth/login>

Choose your language of preference and then click on "Register Here".

The screenshot shows the Allianz MyHealth login page. At the top, the browser address bar shows <https://my.allianzcare.com/myhealth/login>, which is circled in red. Below the browser, the language selection dropdown is open, showing 'English' selected, also circled in red. A red arrow points from the 'English' selection to the language dropdown menu on the right side of the page. The dropdown menu lists: English (checked), Deutsch, Français, Español, Italiano, and Português. Below the language menu, there are input fields for 'Email (Username)' and 'Password'. A 'Forgot password?' link is located below the password field. A message states: 'If you haven't used our new Online Services before, please register to login. You'll need your policy number, please check previous emails from us to find it.' Below this message are two buttons: 'LOGIN' and 'Not yet registered? REGISTER HERE', with the latter button circled in red.

Enter your Policy Number (P000xxxxx), Date of Birth (DD/MM/YYYY) and the first three (3) letters of your last name. Then click on "Begin Setup".



Let's get you setup

To register, please enter the following details

Policy number

Date of birth

DD/MM/YYYY

FIRST three characters of your Surname

BEGIN SETUP

If you have any problems registering, call our 24/7 [helpline](#)

Enter the email address you want as your user name. Click on "Continue Setup".



Let's get you setup

Please enter the email address that you would like to use as your Username

Email

CONTINUE SETUP

Email



Please note Your email address will be your username

CONTINUE SETUP

You will receive a six (6) digit code to the email address you entered in the previous step. Enter the received code and click on "Confirm Security Code".



Let's get you setup

A 6 digit security code was sent to the email address you provided.

Enter your 6 digit security code



Create a password and then click on "Next".



Let's get you setup

Create your password

Password

Confirm password



Create your password

Password
●●●●●●●●

✔ Your password is secure!

At least 8 characters

Upper and lowercase letters

At least 1 special character

At least 1 number

Finally indicate which, if any, of the communications you would like to receive then click on "Let's Go".

The screenshot shows the 'Last step' of a registration process. At the top, there is the Allianz logo and navigation links for 'My Claims', 'My Benefits', and 'Privacy'. A large teal banner contains the text 'Last step'. Below this, the question 'Would you like to hear about other products and services?' is followed by a consent statement: 'I, Heather Lynn Hoppe, understand that my personal data will only be processed for the following reasons and activities that I have expressly agreed to by indicating [checkbox]'. A section titled 'Permission to send me marketing and promotional material.' contains another consent statement: 'I agree that AWP Health & Life S.A. may collect, use and disclose my personal data to provide me with marketing information that may be of interest to me by indicating [checkbox] below.' Three checkboxes are listed, each with a description of the type of information to be sent. The first checkbox is circled in red. Below the checkboxes, the text 'Such communications should be sent to me via the following channels:' is followed by four checkboxes for 'Telephone', 'E-mail', 'In-App Notifications', and 'Post', which are also circled in red. At the bottom, a blue button labeled 'LET'S GO' is visible.

Allianz My Claims My Benefits Privacy

Last step

Would you like to hear about other products and services?

I, Heather Lynn Hoppe, understand that my personal data will only be processed for the following reasons and activities that I have expressly agreed to by indicating .

Permission to send me marketing and promotional material.

I agree that AWP Health & Life S.A. may collect, use and disclose my personal data to provide me with marketing information that may be of interest to me by indicating below.

- Information that AWP Health & Life S.A. send about their products and services, including updates on their latest promotions and new products and services.
- Information sent by the business partners of AWP Health & Life S.A. * on their products and services. * I understand that information will be sent directly by the business partners of Allianz Partners, and that you shall disclose my relevant contact information to them for that purpose.
- Information sent by other Allianz Group companies* on their products and services. * I understand that information will be sent directly by other Allianz Group companies, and that you shall disclose my relevant contact information to them for that purpose.

Such communications should be sent to me via the following channels:

Telephone E-mail In-App Notifications Post

LET'S GO

You can now access your online account.

The screenshot shows the 'Home' dashboard of the Allianz online account. At the top right, it says 'Hello, Heather Lynn'. The Allianz logo and navigation links 'My Claims', 'My Benefits', and 'Privacy' are at the top left. A large teal banner at the top contains the text 'Home' and 'We're here to help you manage your health'. Below this, there is a section for 'My Policy' with a circular icon and a 'VIEW POLICY' button. At the bottom, there are three main navigation options, each with a circular icon: 'My Claims' (Submit a new claim or view your claims history), 'My Benefits' (Find out what you're covered for and by how much), and 'My Account' (Manage your account).

Hello, Heather Lynn

Allianz My Claims My Benefits Privacy

Home

We're here to help you manage your health

My Policy

VIEW POLICY

My Claims
Submit a new claim or view your claims history

My Benefits
Find out what you're covered for and by how much

My Account
Manage your account